

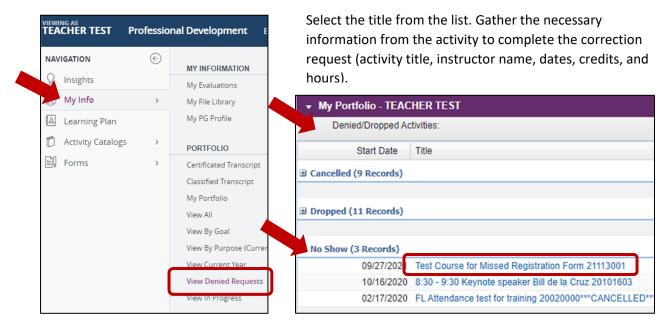
Registration Correction Request

Registration Correction Request for Clock Hours and Compensation: You've

discovered you were marked absent of an activity, but you were there. Maybe you didn't get the clock hours you earned. Follow these steps to request a correction to the attendance status or review the hours and credits if incorrect in Frontline Professional Growth.

Employee Instructions: (Instructor's guide on page 3-4)

Step 1. Log into Frontline Professional Growth > My Info > View Denied Requests > No Show



Complete the course evaluation and make note of all the activity details, title, instructor, date(s), credits and hours.

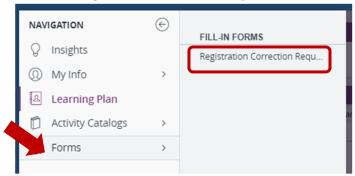




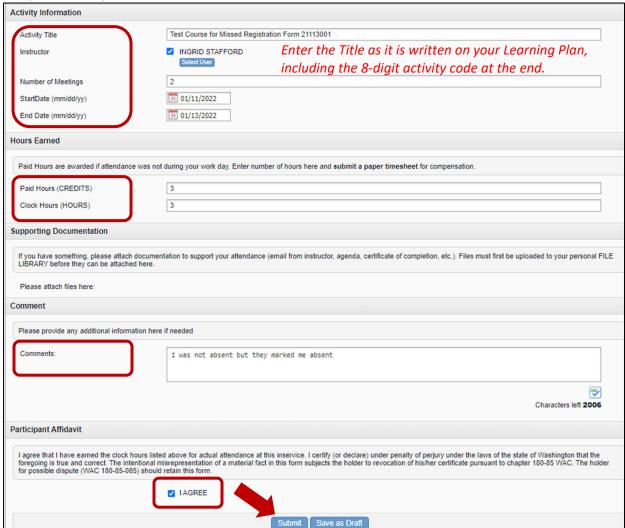
NEW Registration Correction Request

Step 2. Fill Out the Form

Select Forms > Registration Correction Request for Clock Hours and Compensation



Complete Activity Information > Hours Earned > Comment > Affidavit > Submit



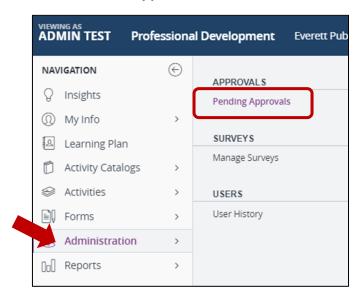
Once submitted the instructor is notified for approval. Participants can follow the approval on their Learning Plan in Awaiting Final Credit.



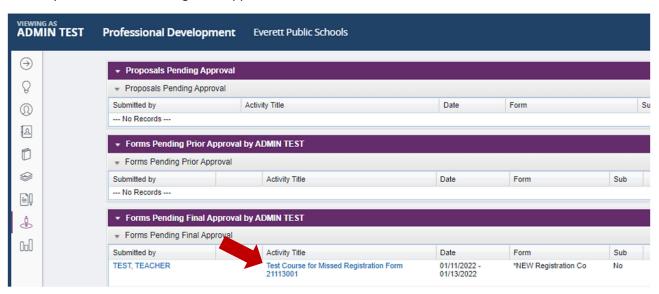
NEW Registration Correction Request

Registration Correction Request for Clock Hours and Compensation:

Instructor/Owner Approval Instructions:



Find request in Forms Pending Final Approval





NEW Registration Correction Request

Verify attendance with sign in sheet > Review details > Correct Attendance in Frontline Professional Growth > Approve

